

Grenfell Tower Tragedy

The horrific fire on 14 June will have been personally distressing for many of our tenants, as indeed it has been for our staff.

As a local housing service, we are working with Kensington & Chelsea Council [Royal Borough of Kensington and Chelsea](#) to support the residents made homeless by the fire, for example by offering to house people on a temporary basis in flats which become vacant.

We have no doubt those of you in neighbouring flats will make them welcome.

I also want to reassure you as to the importance which Women's Pioneer places on fire safety.

Your estate services officers will be hand-delivering letters to all of you reminding you of our safety procedures to keep you and your neighbours safe from the risk of fire.

If you find a fire in your flat:

- leave your flat at once, using the closest safe exit – usually your front door
- close all doors behind you
- sound the alarm to warn your neighbours
- leave the building using the shortest, safest route – usually the main entrance door
- go to the assembly point for your building (given in your letter)
- call the fire brigade on **999**.

If you hear the fire alarm

- never assume it is a test
- leave your flat at once, using the closest safe exit – usually your front door
- close all doors behind you
- leave the building using the shortest, safest route – usually the main entrance door
- go to the assembly point for your building (given in your letter)
- call the fire brigade on **999**.

Do not stop to change clothes or pick up personal belongings

Do not use the lift, if there is one.

Do not go back into the building until the fire brigade says it is safe.

Do not take risks.

Please keep all possible routes out of your building clear of any obstacles.

Please take commonsense precautions to try to avoid fires happening in the first place e.g. no calor gas heaters in flats and extinguish candles when you leave a room or go to bed.

It is an absolute priority for us that all of you feel safe in your own homes.

If you are worried about your ability to get out of the building safely, please talk to us so we can agree the safest and most sensible option for you.

If you know or suspect that anything in your building could potentially be a fire risk, please let us know.

Our hearts go out to everyone affected by this deeply upsetting tragedy in our own neighbourhood.

Denise Fowler

Chief Executive

Women's Pioneer Housing

[Fire at Grenfell Tower | Royal Borough of Kensington and Chelsea](#)